



Your guide to Anti-Social Behaviour

What is Anti-Social Behaviour?

It can mean different things to different people - but basically it's any kind of repeated behaviour that affects your quality of life.



Everyone has different levels of tolerance and what is considered unreasonable behaviour to one person may be felt more acceptable to others.

Anti-social behaviour (ASB) can be caused by people of all ages from different backgrounds and is not confined just to young people.

What can you do about ASB?

ASB is one of the top priorities for local councils, police and other partners and we're all working together to make your communities even safer and improve your quality of life.

There is a range of support available to respond to your concerns and listed overleaf are details of organisations that are able to take action and provide long lasting solutions to the issues you've identified.



Young people's BMX Track in Kinver

What action can be taken?

South Staffordshire Council, the police and other partners can use various methods to deal with those things you've highlighted as a priority in your neighbourhood. These include:

- Warning Letters
- Acceptable Behaviour Contracts (ABCs)
- Parenting Orders, Individual Support Orders and Noise Abatement Notices
- Possession proceedings against tenants
- Anti-Social Behaviour Orders

Support and regular contact will keep you up to date with the work being done to address your concerns. This aims to ensure those responsible understand the impact of their actions and change their behaviour.



Help and advice

| Agency to help | Type of Behaviour | Other useful contact numbers |
|---|---|--|
|  <p>All non-emergency calls to Staffordshire Police 0300 123 4455</p> <p>In an emergency dial 999</p> <p>Crimestoppers anonymously 0800 555111</p> | <p>Rowdy/nuisance behaviour including:</p> <ul style="list-style-type: none"> • Street drinking • Noise nuisance • Criminal damage/ vandalism • Intimidation/ harassment • Drug/alcohol misuse • Off-road nuisance biking • Inappropriate use of fireworks | <p>South Staffordshire Housing Association 0800 096 8690</p> <p>Accord Housing Association 0300 111 7000</p> <p>Bromford Housing Group 0845 6050 603</p> <p>Sanctuary Housing Group 0800 131 3329</p> <p>Heantun Housing Association 01902 571100</p> <p>Midland Heart 0345 60 20 540</p> |
|  <p>South Staffordshire Council 01902 696000</p> | <ul style="list-style-type: none"> • Litter • Rubbish • Fly tipping • Dog fouling • Graffiti • Abandoned vehicles | <p>If you're unhappy about the way in which your concerns are being dealt with, contact:</p> <p>Community Safety Team South Staffordshire Council Wolverhampton Road Codsall WV8 1PX Tel: 01902 696530 Email: communitysafety@sstaffs.gov.uk</p> <p>Or</p> <p>Staffordshire Police Tel: 0300 123 4455 www.staffordshire.police.uk</p> |
| <p>Registered Social Landlord or South Staffordshire Council</p> | <ul style="list-style-type: none"> • Noisy neighbours & neighbour disputes | |