



South Staffordshire Council

Who's who

April 2023



Extended Leadership Team



Dave Heywood
Chief Executive



Annette Roberts
Corporate Director
Infrastructure and Business Growth



Jackie Smith
Corporate Director
Communities and Wellbeing



Peter Shakespear
Corporate Director
Finance and Resources
(Section 151 Officer)



Lorraine Fowkes
Director
Legal and Governance
(Monitoring Officer)



Wendy Bridgwater
Assistant Director
Organisation and
People Development



Clodagh Peterson
Assistant Director
Partnerships



Grant Mitchell
Assistant Director
Enterprise and Growth



Mark Jenkinson
Assistant Director
Community Services



Andy Hoare
Assistant Director
Digital Technology
and Business
Transformation



Elaine Harper
Assistant Director
Welfare Services

Chief Executive



Dave Heywood
Chief Executive

Tel: 01902 696700
Mobile: 07968 894675
Email: d.heywood@sstaffs.gov.uk

◆ **Head of Paid Service and Office of the Chief Executive**



Ann Stoker
PA to Chief Executive and
Corporate Leadership Team

Tel: 01902 696700
Email: a.stoker@sstaffs.gov.uk

◆ **PA support for Corporate Leadership Team**

Corporate Leadership Team



Annette Roberts
Corporate Director
Infrastructure and Business Growth

Tel: 01902 696132
Mobile: 07939 552286
Email: a.roberts@sstaffs.gov.uk

- ◆ All Planning related functions
- ◆ Major Developments and Infrastructure
- ◆ Local Enterprise Partnerships
- ◆ Skills and Employment
- ◆ Business Engagement
- ◆ Local Plan Strategic Lead
- ◆ Economic Growth
- ◆ Climate Change



Jackie Smith
Corporate Director
Communities and Wellbeing

Tel: 01902 696463
Mobile: 07966 255318
Email: j.smith@sstaffs.gov.uk

- ◆ Council Plan - People
- ◆ Communications
- ◆ Localities and Community Safety
- ◆ Emergency Planning and Business Continuity
- ◆ Customer Relations



Peter Shakespear
Corporate Director
Finance and Resources
(Section 151 Officer)

Mobile : 07816 341286
Email: p.shakespear@sstaffs.gov.uk

- ◆ Section 151 Officer
- ◆ Financial planning, management and accounting
- ◆ Procurement
- ◆ Corporate Efficiency Planning
- ◆ Corporate Risk Management
- ◆ Audit
- ◆ Alternative Delivery Models
- ◆ Council Plan Performance
- ◆ New Acquisitions
- ◆ Property and Assets
- ◆ Investment Projects



Lorraine Fowkes
Director
Legal and Governance

Tel: 01902 696469
Mobile: 07966 255279
Email: l.fowkes@sstaffs.gov.uk

- ◆ Shared Legal Team
(provides services for South Staffordshire, Lichfield and Tamworth)
- ◆ Member Services
- ◆ Democratic Services
- ◆ Corporate Compliance
- ◆ Monitoring Officer
- ◆ Deputy Returning Officer
- ◆ Parish Liaison
- ◆ Elections

Human Resources



Wendy Bridgwater
Assistant Director
Organisation and People Development

Mobile: 07815 994015

Email: w.bridgwater@sstaffs.gov.uk



Jo Evans
HR Business Partner

Tel: 07815 994013
Email: jo.evans@sstaffs.gov.uk



Rachel Betteley
HR Business Partner

Tel: 07815 994048
Email: r.betteley@sstaffs.gov.uk

- ◆ Recruitment
- ◆ Pay, Terms & Conditions
 - ◆ HR Advice
- ◆ Employment policy
- ◆ Apprenticeships
- ◆ Training & Development
- ◆ Occupational health related services

Legal and Governance



Lorraine Fowkes
Director
Legal and Governance

Tel: 01902 696469
Mobile: 07966 255279
Email: l.fowkes@sstaffs.gov.uk



Rebecca Cooper
Legal Services Team Manager

Tel: 01902 696663
Email: r.cooper@sstaffs.gov.uk

◆ **Shared Legal Service**



Matt Powis
Elections and Executive Support Team Manager

Tel: 01902 696141
Email: m.powis@sstaffs.gov.uk

- ◆ **Elections**
- ◆ **Civic functions**
- ◆ **Elected Member support**

Partnerships



Clodagh Peterson

Assistant Director
Partnerships

Tel: 01902 696424

Mobile: 07966 255658

Email: c.peterson@sstaffs.gov.uk

- ◆ **Locality programme**
- ◆ **Opportunities in our communities**
- ◆ **Internal and external intelligence gathering to support place shaping**
- ◆ **Management of election functions**
- ◆ **Lead on the council's local strategic partnerships**
- ◆ **Communications**
- ◆ **District Data/Intelligence**



Kevin Hubery

Corporate Policy Officer

Tel: 01902 696242

Email: k.hubery@sstaffs.gov.uk

- ◆ **Data and intelligence gathering**
- ◆ **Policy development**
- ◆ **Partnerships**



Kirsten Rawlins

Social Media Manager

Mobile: 07966 255547

Email: k.rawlins@sstaffs.gov.uk

- ◆ **Communications**
- ◆ **Website**

Planning, Enterprise and Growth



Grant Mitchell

Assistant Director
Enterprise and Growth

Tel: 01902 696438
Mobile: 07908 376335
Email: g.mitchell@sstaffs.gov.uk

- ◆ **Planning Policy** (includes Local Plans Team)
- ◆ **Strategic Housing and Employment Sites** (future growth)
- ◆ **Business Infrastructure, Support and Growth**
(includes Enterprise Team)
- ◆ **Commercial Property and Assets**
- ◆ **Business Insight**
- ◆ **Building Control and Land Charges Partnership**
- ◆ **Hinksford Park**
- ◆ **Development Management**
- ◆ **Planning Enforcement**



Kelly Harris

Lead Planning Services Manager

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Wayne Dutton

Enterprise
Team Manager

Tel: 01902 696418
Mobile: 07970 643301
Email: w.dutton@sstaffs.gov.uk

Planning Team Managers



Catherine Gutteridge

Planning Enforcement
Team Manager

Tel: 01902 696501
Mobile: 07966 255111
Email: c.gutteridge@sstaffs.gov.uk



Helen Benbow

Development Management
Team Manager

Mobile: 07967 780962
Email: h.benbow@sstaffs.gov.uk



Edward Fox

Strategic Planning
Team Manager

Tel: 01902 696418
Mobile: 07970 643301
Email: e.fox@sstaffs.gov.uk

Development Management Team



Helen Benbow

Development Management
Team Manager

Mobile: 07967 780962
Email: h.benbow@sstaffs.gov.uk

- ◆ Development Management Team
- ◆ Planning Applications and Appeals
- ◆ Tree and Hedge Advice and Tree Preservation Orders
- ◆ Street Naming and Numbering



Matthew Thomas

Assistant Team Manager
(Localities 1-3)

Mobile: 07966 779546
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Lucy Duffy

Assistant Team Manager
(Localities 4-5)

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Mobile: 07966 255546
Email: l.duffy@sstaffs.gov.uk



Michael Brown

Assistant Team Manager
(Strategic Projects)

Mobile: 07966 255202
Email: m.brown@sstaffs.gov.uk

Community Services



Mark Jenkinson
Assistant Director
Community Services

Tel: 01902 696533

Email: m.jenkinson@sstaffs.gov.uk

- ◆ **Waste and Recycling**
- ◆ **Street Scene**
- ◆ **Emergency Planning and Business Continuity (Operational)**
- ◆ **Leisure Services**
- ◆ **Facilities Management**
- ◆ **Community Wellbeing**
- ◆ **Environmental Health and Licensing**



Mark Moore
Community Services Manager

Mobile: 07816 371927
Email: m.moore@sstaffs.gov.uk

- ◆ **Leisure Management**
- ◆ **Street Scene Lead**
- ◆ **Council Facilities**



Rachel Melvin
Waste Management and Customer
Support Team Manager

Mobile: 07966 973552
Email: r.melvin@sstaffs.gov.uk

- ◆ **Waste and Recycling Collections**
- ◆ **Waste and Recycling Disposal**
- ◆ **Kerbside Recycling and Composting**
- ◆ **Bulky Waste Collections**
- ◆ **Community Services Customer Support**



Jenny Rhodes
Environmental Health Protection and
Licensing Team Manager

Tel: 01902 696205
Email: j.rhodes@sstaffs.gov.uk

- ◆ **Environmental Health**
- ◆ **Licensing**

Community Services Function Managers



Rob Sharratt

Leisure and Health Manager

Tel: 01902 696524
Mobile: 07966 255086
Email: r.sharratt@sstaffs.gov.uk

- ◆ **Operational Management**
- ◆ **Membership Sales and Retention**
- ◆ **Leisure Centre Development**
- ◆ **Leisure outreach programmes**
- ◆ **Health and Wellbeing**



Bob Taylor

Street Scene Operations and
Fleet Manager

Tel: 01902 696314
Mobile: 07966 255094
Email: b.taylor@sstaffs.gov.uk

- ◆ **Street Cleansing**
- ◆ **Grounds Maintenance**
- ◆ **Fleet Management**
- ◆ **Council Depot**



Dale Mansell

Facilities Manager

Tel: 01902 696532
Mobile: 07966 255679
Email: d.mansell@sstaffs.gov.uk

- ◆ **Facilities Management**
- ◆ **Cleansing Services**
- ◆ **Leisure Facilities**



Ryan Taylor

Street Scene Performance and
Enviro Crime Manager

Tel: 01902 696408
Mobile: 07984 395327
Email: r.taylor2@sstaffs.gov.uk

- ◆ **Enviro Crime and Enforcement Lead**
- ◆ **Performance Management of Street Scene Services**
- ◆ **Bereavement Services**
- ◆ **Friends Groups**
- ◆ **Street Lighting**
- ◆ **Drainage/Flood Management (on council land)**
- ◆ **Climate Change**

Community Services Assistant Team Managers



John Davies

Street Scene Operations and
Fleet Assistant Team Manager

Tel: 01902 845757
Mobile: 07966 255634
Email: j.davies@sstaffs.gov.uk

- ◆ **Operational Services and Fleet Management**
- ◆ **Supervisor of Street Scene Operatives**
- ◆ **Depot operational functions**



Jasmin Thomas

Assistant Team Manager for
Environmental Health and Licensing

Tel: 01902 696301
Mobile: 07966 255171
Email: j.thomas@sstaffs.gov.uk

- ◆ **Food Safety**
- ◆ **Animal Welfare**
- ◆ **Public Health Licensing**



Lee Jamieson

Assistant Team Manager
Environmental Health and Licensing

Tel: 01902 696206
Mobile: 07966 255191
Email: l.jamieson@sstaffs.gov.uk

- ◆ **Environmental Protection**
- ◆ **Licensing**
- ◆ **Corporate Health and Safety**



Andy Aston

Street Scene and Envirocrime
Assistant Team Manager

Mobile: 07966 255247
Email: a.aston@sstaffs.gov.uk

- ◆ **Commercial Operations**
- ◆ **Tree Services**
- ◆ **Street Scene Development**
- ◆ **Enviro Crime and Enforcement**



Steve Gallis

Baggeridge Country Park
Assistant Team Manager

Tel: 01902 882605
Mobile: 07968 894670
Email: s.gallis@sstaffs.gov.uk

- ◆ **Baggeridge Country Park**
- ◆ **South Staffordshire Railway Walk**



vacant

Assistant Team Manager Waste
Management and Customer Support



Natalie Mullin

Leisure Operations
Assistant Team Manager

Tel: 01902 898202
Email: n.mullin@sstaffs.gov.uk

- ◆ **Operational management of Wombourne Leisure Centre**
- ◆ **Swim Academy**
- ◆ **Leisure Services admin functions**

Community Services Leisure Centre Managers



Laura Carnell
Leisure Centre Manager
Cheslyn Hay

Tel: 01922 417790

Email: l.carnell@sstaffs.gov.uk



Natalie Brant
Leisure Centre Manager
Codsall

Tel: 01902 844032

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Matthew How
Leisure Centre Manager
Penkridge

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Natalie Mullin
Leisure Centre Manager
Wombourne

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Digital Technology and Business Transformation



Andy Hoare

Assistant Director
Digital Technology and Business Transformation

Tel: 01902 696526
Mobile: 07971 546077
Email: a.hoare@sstaffs.gov.uk

- ◆ **Digital Services**
- ◆ **Business Change**
- ◆ **Business Transformation Programme**
- ◆ **Corporate Administration**
- ◆ **Customer Experience Improvement Programme**
- ◆ **Procurement**



Sue Gilbert

Digital and Transactional Services
Team Manager

Tel: 01902 696246
Mobile: 07966 255221
Email: s.gilbert@sstaffs.gov.uk

- ◆ **Infrastructure and Networks**
- ◆ **Systems Support and Integration**
- ◆ **Help Desk**
- ◆ **Digital Services Contract Management**
- ◆ **Cyber Security**
- ◆ **Digital Solutions Delivery and Adoption**
- ◆ **Accounts Receivable, Accounts Payable and Debt Recovery**

Welfare Services



Elaine Harper

Assistant Director
Welfare Services

Tel: 01902 696503
Mobile: 07791 720400
Email: e.harper@sstaffs.gov.uk

- ◆ **Revenue and Benefits**
- ◆ **Homelessness and Welfare Support Team**
- ◆ **Safeguarding**
- ◆ **Community Safety**
- ◆ **People and Skills – Creating Brighter Futures**



Chris Lander

Revenues
Team Manager

Tel: 01902 696646
Mobile: 07966 255603
Email: c.lander@sstaffs.gov.uk

- ◆ **Revenues**
(Council Tax and Business Rates)
- ◆ **Fraud**
- ◆ **Systems and Performance**



Michelle Kettles

Welfare and Benefits
Team Manager

Tel: 01902 696471
Mobile: 07966 255248
Email: m.kettles@sstaffs.gov.uk

- ◆ **People and Skills – Creating Brighter Futures**
- ◆ **Financial Assessments**
- ◆ **Housing and Welfare Support**



Karen Riley

Welfare Customer Engagement
Team Manager

Tel: 01902 696578
Email: k.riley@sstaffs.gov.uk

- ◆ **Customer contact for Welfare Services**
- ◆ **Customer engagement and consultation**
- ◆ **Welfare customer experience improvement**

Welfare Services Assistant Team Managers



Emma Smith
Revenues
Assistant Team Manager
Tel: 07989 394417
Email: e.smith@sstaffs.gov.uk



Nikki Banks
Systems and Performance
Assistant Team Manager
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Stuart Neilson
People and Skills Co-ordinator
Tel: 07966 255338
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John Sheffield
Financial Assessment
Assistant Team Manager
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Maggie Quinn
Community Wellbeing and Partnership Officer
Tel: 01902 696530
Mobile: 07966 255433
Email: m.quinn@sstaffs.gov.uk



Ryan Cresswell
Housing and Welfare
Assistant Team Manager
Tel: 07814 283124
Email: r.cresswell@sstaffs.gov.uk

- ◆ **Partnership and Voluntary and Community Sector Lead**
- ◆ **Community Safety and Safeguarding**
- ◆ **Dementia Lead**

Customer Relations



Nicola Taylor

Customer Relations
Team Manager

Tel: 01902 696539
Mobile: 07966 255311
Email: n.taylor@sstaffs.gov.uk



Karen Hill

Customer Relations
Assistant Team Manager

Tel: 01902 696000
Email: k.hill@sstaffs.gov.uk

- ◆ **Business Development and Commercial opportunities**
- ◆ **Baggeridge Country Park**
- ◆ **Post Room**
- ◆ **Welcome Hub Host**
- ◆ **Customer Interactions**

Finance



John Mayhew

Finance Team Manager
(Deputy Section 151 Officer)

Tel: 01902 696603
Email: j.mayhew@sstaffs.gov.uk

- ◆ **Statement Of Accounts**
- ◆ **Integrated Performance Management**
- ◆ **Medium Term Financial Strategy**
- ◆ **Transactional Services (Strategy)**
- ◆ **Payroll**



Steven Johnson

Senior Accountant

Tel: 01902 696248
Email: s.johnson@sstaffs.gov.uk

- ◆ **Financial Planning**
- ◆ **Financial Management and Reporting**
- ◆ **Transactional Services**
- ◆ **VAT**
- ◆ **Treasury Management**
- ◆ **Payroll**



Deborah Fern

Senior Accountant

Tel: 01902 696139
Email: d.fern@sstaffs.gov.uk

- ◆ **Financial Planning**
- ◆ **Financial Management and Reporting**
- ◆ **Insurance**
- ◆ **Investment Appraisal**

Shared Audit



Susan Bluck
Audit Manager

Email: susan.bluck@staffordshire.gov.uk

◆ Internal Audit

Localities⁺

Connecting our workforce | Supporting our communities

Locality forums - Locality Enablers

Locality 1 Enabler



Ryan Cresswell • r.cresswell@sstaffs.gov.uk

Locality 2 Enabler



Rob Sharratt • r.sharratt@sstaffs.gov.uk

Locality 2 Enabler



Andy Aston • a.aston@sstaffs.gov.uk

Locality 3 Enabler



Ryan Taylor • r.taylor2@sstaffs.gov.uk

Locality 4 Enabler



Maggie Quinn • m.quinn@sstaffs.gov.uk

Locality 5 Enabler



Harvey Bains • h.bains@sstaffs.gov.uk