

Who does what?

Understanding how your Council works...

Local government in South Staffordshire operates under a three tier system involving County, District and Parish Councils. The Councils work closely in partnership together, along with other partners.



Staffordshire County Council covers the whole of the county of Staffordshire. There are eight County Councillors covering the area of South Staffordshire and you can find your local Councillor at www.staffordshire.gov.uk/yourcouncil/who/who.aspx

Quick check guide - contact about:

- Adult social care
- Blue badges (new and renewal)
- Bus passes
- Children services
- Education
- Footpaths
- Highways maintenance (including potholes) road closures and diversions
- Household recycling centres
- Libraries
- Parking - on street
- Public transport
- Registration of births, deaths and marriages
- Street lighting
- Trading standards
- Weather related issues
- Waste disposal management (not collection)

www.staffordshire.gov.uk

Report a problem directly on the My Staffs App at:

www.staffordshire.gov.uk/mystaffs-app

Highways:

www.staffordshire.gov.uk/reportit

Adult Social Care:

www.staffordshire.gov.uk/care

Apply for a blue badge:

www.staffordshire.gov.uk/bluebadge

Tel: 0300 111 8000 (general enquiries)

@yourstaffordshire

Staffordshire County Council



South Staffordshire Council

The county is divided into eight districts and South Staffordshire is your district, providing services for our residents for £2.12 a week*, with the fourth lowest District Council Tax in England.

There are 49 District Councillors in South Staffordshire. Find out more about your local Councillor at: <https://services.sstaffs.gov.uk/cmis/Councillors.aspx>

* Average Band D property

Quick check guide - contact about:

- Anti-social behaviour and community safety
- Bereavement services
- Building control
- Business Hub services
- Commercial development and regeneration
- Council Tax collections and Business Rates
- Elections
- Environmental health
- Fly-tipping
- Food hygiene and safety
- Grounds maintenance (excluding public highways)
- Homelessness prevention
- Housing advice
- Housing benefits and Council Tax support
- Leisure
- Licensing
- Litter, graffiti, fly-posting and dog offences
- Noise nuisance/pollution
- Planning applications and policy
- Planning enforcement
- Road sweeping (routine only)
- Tourism
- Waste and recycling collections

www.sstaffs.gov.uk

Report a problem online at:

www.sstaffs.gov.uk/report-it

Email: info@sstaffs.gov.uk

Email: customerfeedback@sstaffs.gov.uk

Tel: 01902 696000 (general enquiries)

@southstaffs @baggeridgepark

South Staffordshire Council

Parish Councils

There are 27 Parish Councils in South Staffordshire and they can help on a number of local issues.

They are responsible for smaller local services such as community centres, allotments and war memorials.

Quick check guide - contact about:

- Allotments
- Bus shelters
- Community centres
- Play areas and play equipment
- War memorials

Find out the details of your local Parish Council at:

www.sstaffs.gov.uk/council-democracy/parish-councils.cfm

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and
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now available on
www.sstaffs.gov.uk